



September 25, 2020

Dear Stone Resident Family Member or Responsible Party,

Thank you for your patience and support over the past seven months during this difficult time. As the weather becomes colder, we have received guidance from the state Department of Public Health that we may schedule indoor visits beginning September 28.

The visits will occur in the Stone and Pettee House conference rooms and may last up to 30 minutes. Due to limited space and social distancing requirements, we are only able to accommodate one visit limited to two members of the same household at a time. Masks must be worn for the duration of the visit.

Indoor visits will follow the same guidelines as outdoor visits, and family members must be screened before entering the building. Family members will enter through the elevator on the side of the building in an attempt to limit the amount of time spent in the building.

For as long as the weather cooperates, we will continue to schedule outdoor visits too. As always, please be sure to reach out to Amber Murray (Amurray@stoneseniorliving.com) to schedule a visit.

Our resident phone installation has been delayed, and we will share more information when this change occurs with enough time to ensure no one loses communication.

We continue to provide surveillance testing to our staff and residents who previously tested negative for COVID-19. If your family member or responsible party tests positive for COVID-19, they will be transferred to Beaumont at Worcester for care and will return here once they are deemed recovered. This would be done for the safety of others and to try to prevent the spread within this community.



In addition, if you did not receive this letter by email, please email me at (Nbaker@stoneseniorliving.com) so that we may add you to our contact list, as we are always striving to enhance our communication with families.

Sincerely,

Nick Baker
Executive Director