



July 30, 2020

Dear Stone Resident Family Member or Responsible Party,

Welcome to Stone Rehabilitation and Senior Living.

The staff nurse will call you as soon as your family member or friend has arrived here and provide you with an update.

Once admitted, all new residents will be quarantined in their room for 14 days to avoid COVID-19 transmission. They may leave their room for appointments with their healthcare professional(s); family visits; going to the rehab gym with staff; or to walk in the hallway while wearing a mask and maintaining social distancing.

Families are not allowed inside the community under current Department of Public Health regulations. We can, however, provide you with virtual visits via Facetime, Zoom or at a window on the first floor.

We are providing you with outdoor visits for 30 minutes Monday through Friday and either Saturday or Sunday, based on our staffing schedules. Amber Murray (Amurray@stoneseniorliving.com) will be the contact person for these visits, which require a 48-hour advance notice to factor in weather, staffing availability and the resident's rehabilitation schedule. Each visit is limited to two guests. All guests must be screened prior to sitting down; wear a face covering; and maintain social distancing. A staff member will be present during every visit.

Compassionate Care Visits are allowed inside our community for residents facing end-of-life situations. Family members can arrange to come inside for this purpose by contacting their neighborhood manager, the director of nursing, or me.

Please leave any non-perishable food items at the front door with the resident's name on them for us to deliver. Unfortunately, we cannot accept any food that is perishable or prepared by a restaurant.

Thank you for your patience and understanding,

Nicholas Baker, *Executive Director*